

## ABSTRACT OF THE INVENTION

**[0045]** A method and apparatus for facilitating the shipment of a package or packages, each package containing one or more items, from a Sender to a Recipient, via one of a number of shippers. The apparatus includes a database for storing shipper data, a processor for processing the data in the database, a Sender's terminal for selectively receiving and sending shipment information to and from the processing system, a first communications link for selectively enabling communication between the database/processor and the Sender's terminal, a second communications link for selectively communicating between the database/processor and the shipper of the package(s), and a third communications link for selectively communicating between the database/processor and customs facilitation entities such as customs brokers. The Internet may be used as at least one of the communication links, and the database may be made available through a Web site.

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